

STUDENT CHARTER

Europe Public Charter

Version 2.0 · Effective 26 September 2026 · Formerly the Zero Tuition Fee Charter

For admission to tuition-free public universities in Europe. This is the agreement between Axelis Overseas Education Pvt Ltd ("Axelis") and you, the student.

1. What we do for you

- Profile evaluation: the right subject and country for your budget.
- Shortlisting of tuition-free public universities, and a status tracker that becomes your locked preference list.
- **Global Admissions Charter included free.** You may add private and paid-tuition universities to the same preference list, with no onboarding deposit and no additional fee.
- A dedicated email ID used only for your applications. Until the success fee is paid, every university message is shared with you as a screenshot or forwarded email.
- Europass CV, Statement of Purpose and Letters of Recommendation.
- Visa SOP and visa filing, scholarship applications, education loans through 25+ lending partners, housing assistance, and part-time job guidance after you land.

2. What you pay

FEE	AMOUNT	GST 18%	TOTAL	WHEN
Service fee	₹19,999	₹3,600	₹23,599	Now, to start
Success fee	₹1,80,000	₹32,400	₹2,12,400	Only when you accept an offer from a tuition-free public university. Never on a private university offer.

The most you ever pay

₹2,35,999

GST is added on top of each fee and itemised on your Cashfree receipt. No offer, or an offer you decline, means no success fee.

3. When your money comes back

No offer from your preference list. The ₹19,999 service fee is refunded in full if no university on your preference list makes you an offer.

Assessed across every intake on your preference list, not one intake at a time, because public universities run more than one.

Visa refused, and not down to you. The success fee you have paid is refunded in full if your visa is refused for a reason not attributable to you.

Approved refunds are paid to the original payment method within 14 days.

4. When it does not

- You receive an offer from any university on your preference list, public or private. A private university offer carries no success fee.
- You leave the process yourself after the first shortlist has been shared.
- You decline an offer from a university that was not your preference. The service fee is not refunded, but no success fee is charged.

5. Your part

1. **Preference list.** You rank the universities you want on the status tracker. Once you confirm, the order is locked. The same list appears in your student portal.
2. **Only the list counts.** Refunds are assessed against the universities on your preference list and nothing else.
3. **Genuine information.** Every document and detail you give us must be true. Forged documents, fraud or defamation end this agreement and may attract liability under the Bharatiya Nyaya Sanhita, 2023, including Sections 316, 318 and 336 to 338.

6. Law and disputes

This agreement is governed by the laws of India, including the Information Technology Act, 2000 and the Bharatiya Nyaya Sanhita, 2023. Disputes are subject to the exclusive jurisdiction of the courts of Bilaspur, Chhattisgarh.

7. Electronic acceptance

This agreement is executed electronically. By ticking "*I have read and agree to the Europe Public Charter*" and completing payment on the Axelis Cashfree checkout, you confirm that you have read and understood it, including the refund conditions, and that the information you entered is true. This is a binding electronic signature under Section 10A of the Information Technology Act, 2000. No physical signature is required. Your name, phone and email as entered at checkout form part of this agreement.

This version replaces the Zero Tuition Fee Charter Declaration in full. Payments are collected through Cashfree. Razorpay and PayU are no longer used.